



MyPet Animal Services

Privacy Policy

MyPet Animal Services aims to be fair and transparent with the way we collect, store, and use personal data.

What We Collect

We may collect the following information through contact forms, initial consultations and assessments, booking forms and feedback forms:

- Contact information including name, address, email address and telephone number
- Information about your pet/s
- Other information relevant to the services we will be providing

Why We Collect This Information

We require this information to best understand your situation and needs, so we can provide you and your pet/s with the most effective, highest quality service.

Security

We are committed to protecting your personal information and ensuring your data remains secure. To prevent any unauthorised access, we have put sufficient physical and electronic procedures in place to secure and safeguard all the information we collect.

Any collected information will not be retained any longer than is necessary for the purpose it was collected, and only for a reasonable amount of time.

Controlling Your Personal Information

Your personal information will never be shared with any other individuals or organisations for marketing, market research, commercial purposes.

We will not pass on your details to other websites.

We may pass on your personal information if we have a legal obligation to do so.

Right to Access Your Information

You may request details of personal information which we hold about you. If you would like a copy of the information held on you, please contact us via email. This is free of charge.

Right to Rectify Information

If you believe that any information we hold is inaccurate or incomplete, please email us as soon as possible to rectify this. We will promptly correct any information found to be incorrect.

How to Withdraw Consent

You can withdraw your consent for us to hold your information at any time, by contacting us via email – Lana.MyPet@outlook.com.

How We Use Cookies

We use cookies on our website to see how you interact with it and identify which pages are being used. This helps us analyse data about webpage traffic and improve our website to tailor it to customer needs. We only use this information for statistical analysis purposes and then the data is removed from the system.

In some special cases, we also use cookies provided by trusted third parties. The following section details which third party cookies you might encounter through this site.

We also use social media buttons and plugins on this site that allow you to connect with your social network in various ways. For these to work the following social media sites including; Facebook, Google Maps, will set cookies through our site which may be used to enhance your profile on their site or contribute to the data they hold for various purposes outlined in their respective privacy policies.

Overall, cookies help us provide you with a better website experience by enabling us to monitor performance, operation and effectiveness of our webpages. A cookie does not give us access to your computer or any information about you, other than the data you choose to share with us.

You can choose to accept or decline cookies. Web browsers may automatically accept cookies, but you can choose to decline cookies if you prefer. This may prevent you from taking full advantage of the website. By accepting, you agree to our use of such cookies throughout our website.

Links to Other Websites

Our website may contain links to other websites of interest. Once you have used these links to leave our site, we do not have any control over that other website. Therefore, we are not responsible for the collection, protection and privacy of any information by these sites, and such sites are not governed by this privacy statement.